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April 30, 2019

To: Honorable Mayor and Council Members
From: Mark Wilson, Department of Public Works Director

Re: A Mission Statement pertaining to Ewart's Water Supply

After the Michigan Department of Environmental Quality (MDEQ) reviewed the water system asset management plan (AMP), one deficiency noted was a less than adequate Water System Mission Statement.

The mission statement submitted with the plan reads as follows: "The City of Ewart will operate within state and federal regulations, while delivering customers with excellent service and product quality."

To assist with the resubmission of the asset management plan, city council has been asked to choose a new mission statement pertaining to Ewart's water supply system.

Attached are two PowerPoint slides from an Arcadis presentation, one stating what the MDEQ would like to see, the second has multiple mission statement examples. It is my recommendation that council adopt the third sample mission statement as it best reflects Ewart's water distribution system mission. "The City of Ewart Water Department aims to serve its customers through effective stewardship of the water system, resulting in a safe and reliable water supply in compliance with the Michigan Safe Drinking Water Act.

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LOS Statement Discussion

- The City of Ewart will operate within state and federal regulations, while delivering customers with excellent service and product quality.
- MDEQ: “This needs to be a statement by the community stating the goals with regards to the operational integrity of the water system, i.e. compliance with all of the requirements of PA 399 the Michigan Safe Drinking Water Act, ensuring good quality water at the best cost possible, providing reliability, minimizing water main breaks, being good stewards of your public infrastructure, etc. It’s basically a mission statement for the water system and needs buy-in from the council.”



Alternatives for Discussion

- The City of Ewart Water Department strives to deliver the best quality water to its citizens, in compliance with the Michigan Safe Drinking Water Act, through the effective maintenance of the water system.
- The City of Ewart Water Department will deliver a safe and reliable supply of drinking water to its citizens by minimizing service disruptions, and water main breaks and ensuring compliance with the Michigan Safe Drinking Water Act.
- The City of Ewart Water Department aims to serve its customers through effective stewardship of the water system, resulting in a safe and reliable water supply in compliance with the Michigan Safe Drinking Water Act.

